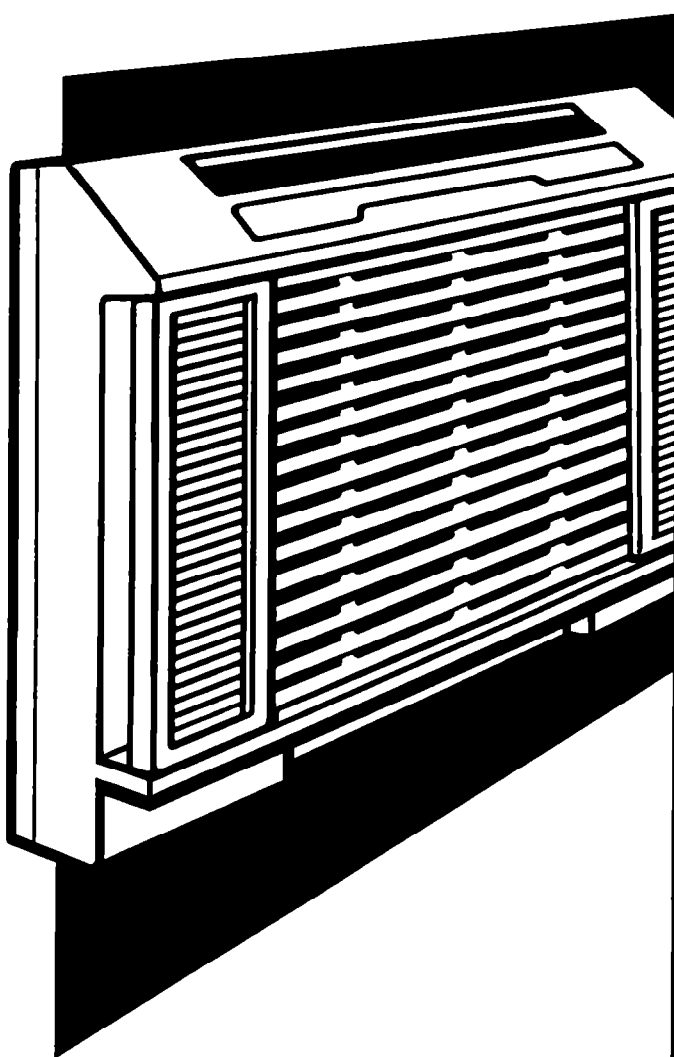




HOW TO MAKE A HOME RUN™

# Use And Care

## G U I D E



|                                            |    |
|--------------------------------------------|----|
| A Note to You .....                        | 2  |
| Air Conditioner Safety .....               | 3  |
| Parts and Features .....                   | 4  |
| Operating Your Air<br>Conditioner .....    | 5  |
| Starting your air<br>conditioner .....     | 5  |
| Using the energy saver<br>settings .....   | 5  |
| Using the exhaust vent<br>control .....    | 6  |
| Changing air direction .....               | 6  |
| Caring for Your Air<br>Conditioner .....   | 7  |
| Cleaning the front panel .....             | 7  |
| Cleaning the slide-out<br>air filter ..... | 8  |
| Performing annual<br>maintenance .....     | 8  |
| Saving energy .....                        | 9  |
| Troubleshooting .....                      | 10 |
| Requesting Assistance<br>or Service .....  | 11 |
| Index .....                                | 15 |
| Warranty .....                             | 16 |

**1-800-253-1301**

Call our Consumer Assistance Center  
with questions or comments.

**AIR CONDITIONERS**

12/94

# A Note to You

## **Thank you for buying a Whirlpool® appliance.**

Because your life is getting busier and more complicated, Whirlpool Air Conditioners are easy to use, save time, and help you manage your home better. To ensure you enjoy years of trouble-free operation, we developed this Use and Care Guide. It contains valuable information about how to operate and maintain your appliance properly and safely. Please read it carefully. Also, please complete and mail the Ownership Registration Card provided with your appliance. This card helps us notify you about any new information on your appliance.

## **Please record your model's information.**

Whenever you call to request service on your appliance, you need to know your complete model number and serial number. You can find this information on the model and serial number label (see diagram on page 4 for location of label).

Please also record the purchase date of your appliance and your dealer's name, address, and telephone number.

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Purchase Date \_\_\_\_\_

Dealer Name \_\_\_\_\_

Dealer Address \_\_\_\_\_

Dealer Phone \_\_\_\_\_

**Keep this book and the sales slip together in a safe place for future reference.**

**Our Consumer Assistance Center  
number is toll-free 24 hours a day.**

**1-800-253-1301**

# Air Conditioner Safety

## Your safety is important to us.

This guide contains statements under warning symbols. Please pay special attention to these symbols and follow any instructions given. Here is a brief explanation of the use of the warning symbol.

### WARNING

This symbol alerts you to such dangers as personal injury, burns, fire, and electrical shock.

## IMPORTANT SAFETY INSTRUCTIONS

### WARNING

To reduce the risk of fire, electrical shock, or injury when using your air conditioner, follow these basic precautions:

- Read all instructions before using the air conditioner.
- Complete the installation requirements as described in the Installation Instructions.
- Do not operate the air conditioner with the front panel removed.
- Never clean air conditioner parts with flammable fluids. The fumes can create a fire hazard or explosion.

#### • FOR YOUR SAFETY •

DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS AND LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE. THE FUMES CAN CREATE A FIRE HAZARD OR EXPLOSION.

– SAVE THESE INSTRUCTIONS –

## Help us help you

Please:

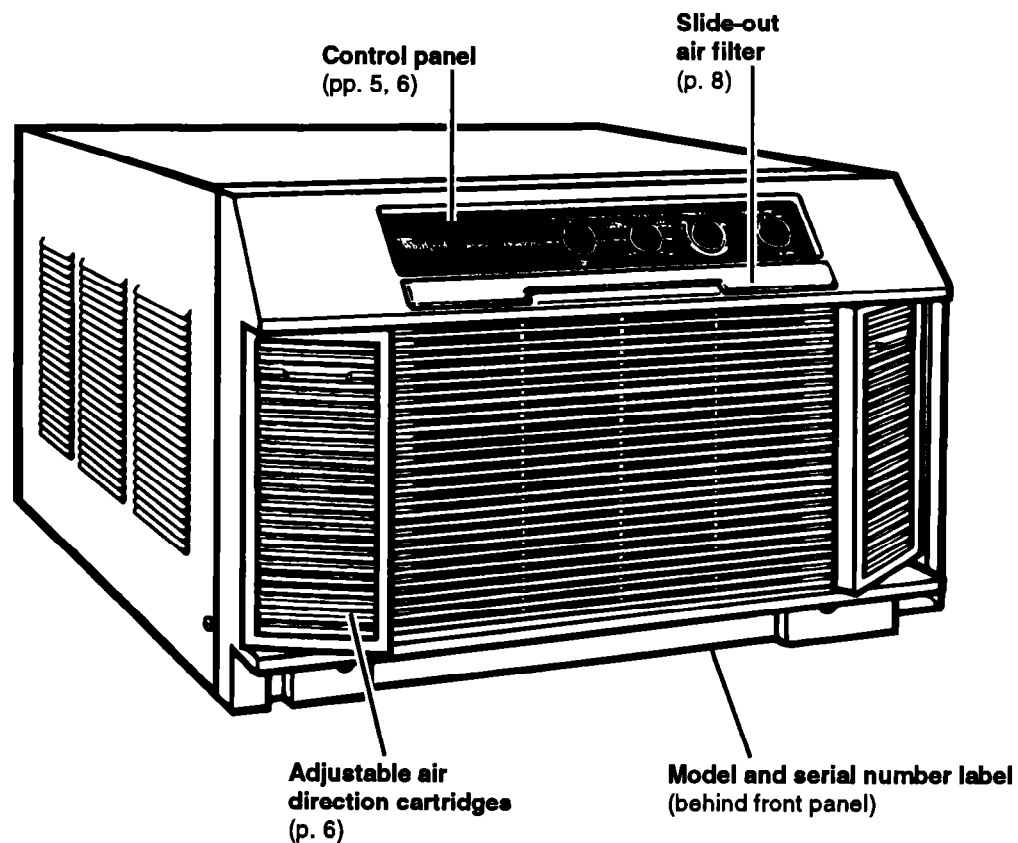
- Install your air conditioner in a window that will hold the weight, and secure the air conditioner according to the Installation Instructions.
- Connect the air conditioner to the proper kind of outlet with the correct electrical supply and grounding. (See the Installation Instructions.)
- Make sure the air conditioner is the correct size for the area you want to cool.
- Use the air conditioner only to do what a window air conditioner is designed to do.

- Make sure the air conditioner is not used by anyone unable to operate it properly.
- Maintain the air conditioner properly.

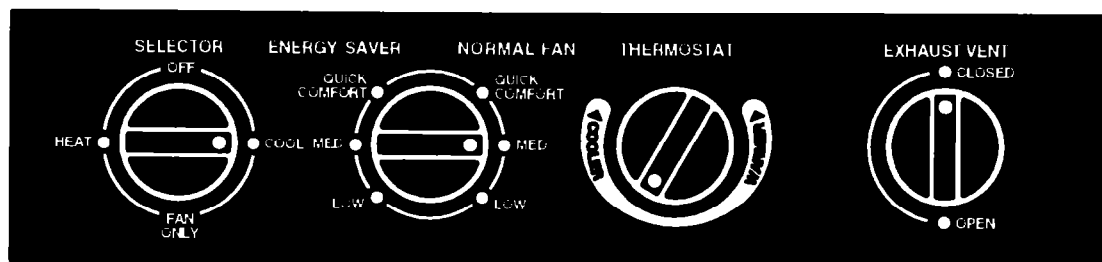
Also, remove the Energy Label. Use a damp cloth to take off any glue residue. DO NOT use sharp instruments, flammable fluids, or abrasive cleaners. These can damage the material.

# Parts and Features

This section contains captioned illustrations of your appliance. Use them to become familiar with where all parts and features are located and what they look like. To help you find information on specific parts or features quickly, page references are included.



## Control Panel



# Operating Your Air Conditioner

To obtain the best possible results from your air conditioner, it is important that you operate it properly. This section tells you how to set the controls and how to direct the cooled air.

## Starting your air conditioner

1. **Set Exhaust Control** to CLOSED for maximum cooling performance. (See "Using the exhaust vent control" on page 6.)
2. **Set the Selector Control** to the desired setting.  
**COOL** – for cooling the room air  
**HEAT** – for heating the room air  
**FAN ONLY** – for circulating room air without cooling or heating it
3. **Set the Fan Control** to the desired setting. You can use either the ENERGY SAVER or NORMAL FAN settings. (See "Using the energy saver settings" below.)  
**LOW** – for sleeping comfort  
**MED** – for normal cooling  
**QUICK COMFORT** – for fastest cooling
4. **Turn the Thermostat Control** to a mid-setting. You can adjust the air conditioner's cooling performance by turning the Thermostat Control toward COOLER for more cooling or toward WARMER for less cooling. You will need to experiment to find the setting which suits you best.

**IMPORTANT:** If you turn the air conditioner off, or if the compressor turns off when you lower the Thermostat Control, wait at least 3 minutes before turning the air conditioner back on. If you don't wait, you may blow a fuse or trip a circuit breaker.

### **⚠ WARNING**

#### **Electrical Shock Hazard**

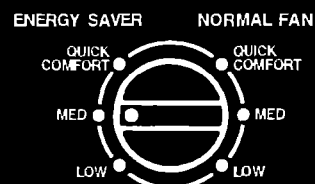
- Plug unit only into grounded electrical outlet.
- Do not use an extension cord.
- Do not operate unit with the front panel removed.

Failure to follow the above precautions could result in electrical shock or personal injury.

## Using the energy saver settings

Use the ENERGY SAVER settings when you do not want the fan to run continuously. Using these settings causes the fan to stop when the compressor stops and saves energy.

**Set the Fan Control** to the desired setting.  
**LOW** – for sleeping comfort  
**MED** – for normal cooling  
**QUICK COMFORT** – for fastest cooling



### Using the exhaust vent control

The Exhaust Vent Control draws stale or smoky air from the room or circulates existing room air.

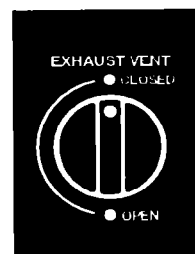
#### To exhaust room air:

1. Set Exhaust Vent Control to OPEN.
2. Set Selector Control to desired setting (COOL, HEAT, or FAN ONLY).
3. Set Fan Control to desired setting (ENERGY SAVER or NORMAL FAN).
4. Set Thermostat Control to desired setting.



#### To circulate room air:

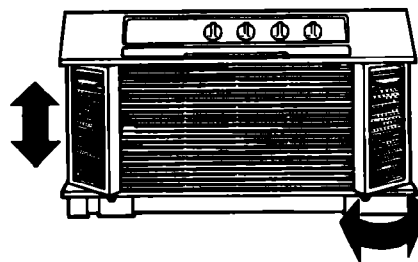
1. Set Exhaust Vent Control to CLOSED.
2. Set Selector Control to desired setting (COOL, HEAT, or FAN ONLY).
3. Set Fan Control to desired setting (ENERGY SAVER or NORMAL FAN).
4. Set Thermostat Control to desired setting.



**NOTE:** For maximum performance, the Exhaust Vent Control must be in the CLOSED position when cooling or room air circulation is desired.

### Changing air direction

The air direction cartridges on both sides of the unit control the direction of the cooled air. The air direction cartridge rotates to direct the air straight ahead or to the sides of the unit. The louvers in each air direction cartridge are operated by a tab. Use the tab to direct the air up, down, or straight ahead.



# Caring for Your Air Conditioner

Proper care of your air conditioner helps ensure longer life of the unit and lower operating costs. Follow these instructions carefully.

## **⚠ WARNING**

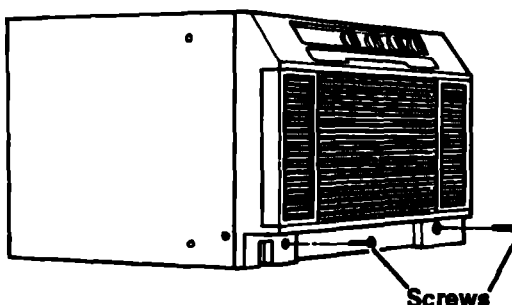
### **Electrical Shock Hazard**

- Unplug the power cord from the receptacle before cleaning the unit.
- Do not use cleaning fluids, solvents, abrasive cleaners, or strong detergents on the air conditioner.

Failure to follow the above precautions could result in electrical shock, personal injury, or product damage.

## **Cleaning the front panel**

1. Disconnect power cord from receptacle.
2. Remove the front panel for cleaning. Remove the two screws from the bottom edge of the front panel.
3. Lift front panel up and toward you.
4. Remove the slide-out air filter and clean separately. (See "Cleaning the slide-out air filter" on page 8.)  
**NOTE:** The front panel does not have to be removed to clean filter.
5. Clean front panel with warm water, mild soap or detergent, and a soft cloth. Rinse and dry thoroughly.
6. Wipe control panel clean with a soft, dry cloth.
7. Replace the front panel.
8. Plug in the power cord.



### Cleaning the slide-out air filter

The filter is cleanable. A clean filter helps remove dust, lint, and other particles from the air. Check every two weeks to see if filter needs cleaning.

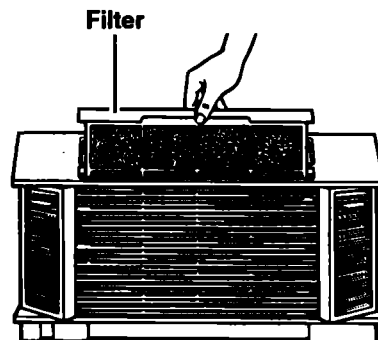
1. Remove filter by sliding it up and out the top of the front panel.

2. Clean filter using a vacuum cleaner.

**OR**

If very dirty, wash filter with warm water and mild detergent. Air dry thoroughly before replacing.

3. Replace filter by sliding it back down into opening at top of front panel.



### Performing annual maintenance

Your air conditioner needs annual maintenance to ensure steady, top performance throughout the year. Call the service company recommended by your dealer to:

- Inspect and clean the coils and condensate water passages.
- Check fan and fan motor.

The compressor and fan motor are sealed and need no oiling. The expense of an annual inspection is the consumer's responsibility.

**OR**

If you are familiar with electrical appliances, you can do the inspection and maintenance yourself. If you choose to do so, follow these steps:

1. Disconnect power cord from receptacle.
2. Remove the front panel. (See "Cleaning the front panel" on page 7.)
3. Slide unit out of cabinet using the handles on the base flange.
4. Be careful not to break off or remove white or gray beaded foam parts. Some are marked "Do not remove."

#### **⚠ WARNING**

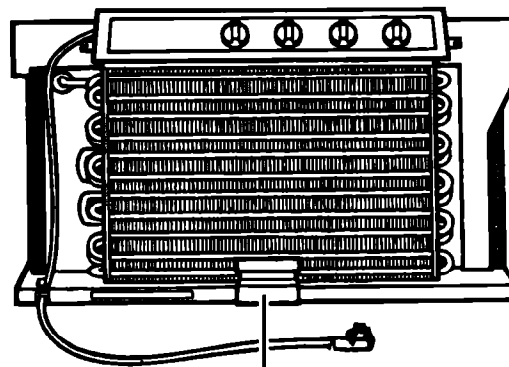
##### **Electrical Shock Hazard**

- Unplug power cord from receptacle before performing any maintenance. Be sure no liquid gets into the motor, electrical control box, or compressor electrical terminals.
  - Do not lift, push, or pull any white or gray beaded foam (expanded polystyrene) parts.
  - Because your air conditioner weighs from 80 to 200 pounds, it is recommended that you have someone help you when you remove or reinstall your unit and that you both use proper lifting techniques.
  - Handle the air conditioner with care. Watch out for the sharp metal fins on the front and rear coils.
  - Do not use the collected water for drinking purposes. It is not sanitary.
- Failure to follow the above precautions could result in electrical shock, personal injury, or product damage.

## CARING FOR YOUR AIR CONDITIONER

4. Wrap the motor, electrical control box, and the compressor terminal box in plastic film to make sure no water or other liquid gets inside. Water or other liquids could damage the insulation and cause serious mechanical problems.
5. Clean and hose out the base, coils, and condensate pans. Clean at least once a year, or more often if the condenser coils and pans collect dirt, sand, leaves, insects, or algae. Also, clean if you detect an odor coming from the air conditioner.
6. Remove plastic film from motor and electrical parts.
7. Replace unit in the cabinet.
8. Replace the front panel.
9. Plug in the power cord.

**NOTE:** It is a good idea to wait 24 hours before starting the unit again. This allows time for all areas to dry thoroughly. The water from rainfall or from normal operation does not harm the components.



Handle  
(some models  
have 2 handles)

---

## Saving energy

- Improve your home's insulation. Seal all doors and windows. Close the fireplace flue.
- Close blinds or drapes on the sunny side of the house. Add window awnings.
- Keep the air filter clean.
- Do not block the airflow from the air conditioner with drapes or furniture.
- Ventilate the attic. High temperatures in the attic add to the cooling load.
- Try not to use heat-producing appliances during the hottest part of the day.
- Turn lights and appliances off when not needed.
- Keep heat registers and cool-air returns closed.
- Use exhaust venting fans while cooking, doing laundry, or bathing.

# Troubleshooting

Listed in the chart below are the most common problems consumers run into with their air conditioners. Please read through this chart before calling for service. It could save you the cost of a service call.

| PROBLEM                                                     | CHECK THE FOLLOWING                                                                                                                                                                                                                                                                                                                                           |
|-------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Air conditioner won't run</b>                            | <ul style="list-style-type: none"> <li>• Is the unit plugged into a live circuit with proper voltage?</li> <li>• Has the time-delay fuse blown or circuit breaker tripped?</li> <li>• Is the Fan Control set to OFF?</li> <li>• Is the Thermostat Control set correctly?</li> <li>• Has the local power failed?</li> </ul>                                    |
| <b>Unit blows fuses or trips circuit breaker</b>            | <ul style="list-style-type: none"> <li>• Are time-delay fuses being used?</li> <li>• Is an extension cord being used? DO NOT use an extension cord with this or any other appliance.</li> <li>• Are you waiting 3 minutes before trying to restart the unit?</li> </ul>                                                                                       |
| <b>Unit turns on and off OR does not cool/heat the room</b> | <ul style="list-style-type: none"> <li>• Is the air filter clean?</li> <li>• Are the inside evaporator coils and the outside condenser coils clean?</li> <li>• Is there excessive moisture or heat in the room (open vessel cooking, showers, etc.)?</li> <li>• Is the Fan Control set too low?</li> <li>• Is the Thermostat Control set properly?</li> </ul> |

## Normal operating sounds

When your air conditioner operates normally, you will hear sounds such as:

- PINGING or CLICKING as water droplets hit the condenser. Water droplets help cool the condenser.
- AIR MOVEMENT from the fan, especially on QUICK COMFORT setting.
- CLICKS from the cooling cycle.

Sounds may also be caused by house construction – such as vibration of the unit due to wall construction or an unsteady window mounting area.

# Requesting Assistance or Service

Before calling for assistance or service, please check "Troubleshooting" on page 10. It may save you the cost of a service call. If you still need help, follow the instructions below.

## 1. If you need assistance\* ...

Call the Whirlpool Consumer Assistance Center telephone number. Dial toll-free from anywhere in the U.S.A.:

1-800-253-1301



and talk with one of our trained consultants. The consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

If you prefer, write to:

Mr. William Clark  
Consumer Assistance Representative  
Whirlpool Corporation  
2000 North M-63  
Benton Harbor, MI 49022-2692

Please include a daytime phone number in your correspondence.

## 2. If you need service\* ...

Whirlpool has a nationwide network of authorized Whirlpool service companies. Whirlpool service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States. To locate the authorized Whirlpool service company in your area, call our Consumer Assistance Center telephone number (see Step 1) or look in your telephone directory Yellow Pages under:



### • APPLIANCE-HOUSEHOLD- MAJOR, SERVICE & REPAIR

- See: Whirlpool Appliances or  
Authorized Whirlpool Service  
(Example: XYZ Service Co.)

### • WASHING MACHINES & DRYERS, SERVICE & REPAIR

- See: Whirlpool Appliances or  
Authorized Whirlpool Service  
(Example: XYZ Service Co.)

## 3. If you need FSP® replacement parts ...

FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement part for your Whirlpool® appliance. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new Whirlpool appliance.

To locate FSP replacement parts in your area, refer to Step 2 or call the Whirlpool Consumer Assistance Center number in Step 1.

## 4. If you are not satisfied with how the problem was solved ...

- Contact the Major Appliance Consumer Action Panel (MACAP). MACAP is a group of independent consumer experts that voices consumer views at the highest levels of the major appliance industry.
- Contact MACAP only when the dealer, authorized servicer, and Whirlpool have failed to resolve your problem.

Major Appliance Consumer Action Panel  
20 North Wacker Drive  
Chicago, IL 60606

- MACAP will in turn inform us of your action.

### \*When asking for help or service:

Please provide a detailed description of the problem, your appliance's complete model and serial numbers, and the purchase date. (See page 2.) This information will help us respond properly to your request.

# Index

This index is alphabetical. Look for the word or phrase you are interested in, then look for the page number.

| <b>TOPIC</b>                          | <b>PAGE</b> |
|---------------------------------------|-------------|
| <b>AIRFLOW</b>                        |             |
| Directing .....                       | 6           |
| <b>CLEANING</b>                       |             |
| Air filter .....                      | 8           |
| Front panel .....                     | 7           |
| <b>ENERGY SAVER SETTINGS</b> .....    | 5           |
| <b>EXHAUST VENT CONTROL</b> .....     | 6           |
| <b>ENERGY</b>                         |             |
| Saving .....                          | 9           |
| <b>FEATURES/PARTS</b> .....           | 4           |
| <b>MAINTENANCE</b>                    |             |
| Annual, performing .....              | 8-9         |
| <b>PARTS/FEATURES</b> .....           | 4           |
| <b>SAFETY</b> .....                   | 3           |
| <b>SERVICE</b>                        |             |
| Parts .....                           | 11          |
| Requesting .....                      | 11          |
| <b>STARTING AIR CONDITIONER</b> ..... | 5           |
| <b>TROUBLESHOOTING</b> .....          | 10          |
| <b>WARRANTY</b> .....                 | 16          |

# WHIRLPOOL®

## Room Air Conditioner Warranty

| LENGTH OF WARRANTY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | WHIRLPOOL WILL PAY FOR                                                                                                                                                                                                                                                                                                                  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>FULL ONE-YEAR WARRANTY</b><br>From Date of Purchase                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | FSP® replacement parts and repair labor to correct defects in materials or workmanship.                                                                                                                                                                                                                                                 |
| <b>FULL FIVE-YEAR WARRANTY</b><br>From Date of Purchase                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | FSP replacement parts and repair labor to correct defects in materials or workmanship in the sealed refrigeration system. These parts are:<br><div style="display: flex; justify-content: space-between;"> <div> 1. Compressor<br/>2. Evaporator<br/>3. Condenser </div> <div> 4. Drier-strainer<br/>5. Connecting tubing </div> </div> |
| <b>WHIRLPOOL WILL NOT PAY FOR</b><br><br><b>A.</b> Service calls to:<br>1. Correct the installation of your air conditioner.<br>2. Instruct you in how to use your air conditioner.<br>3. Replace house fuses or correct house wiring.<br>4. Clean or replace the air filter.<br><b>B.</b> Pickup and delivery. Your air conditioner is designed to be repaired in the home.<br><b>C.</b> Damage to your air conditioner caused by accident, misuse, fire, flood, acts of God, or use of products not approved by Whirlpool.<br><b>D.</b> The removal and reinstallation of your air conditioner if it is installed in an overhead or other inaccessible location or not installed in accordance with published installation instructions.<br><b>E.</b> Repairs to parts or systems caused by unauthorized modifications made to the appliance. |                                                                                                                                                                                                                                                                                                                                         |

6/94

Service under the full warranties must be provided by an authorized Whirlpool service company.

WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Outside the United States, a different warranty may apply. For details, please contact your authorized Whirlpool distributor or military exchange.

If you need service, first see the "Requesting Assistance or Service" section of this book. After checking "Requesting Assistance or Service," additional help can be found by calling our Consumer Assistance Center telephone number, 1-800-253-1301, from anywhere in the U.S.A.



Printed on recycled paper –  
10% post-consumer waste  
50% recovered materials

**PART NO. 1166505 Rev. A**

© 1994 Whirlpool Corporation

® Registered Trademark of Whirlpool, U.S.A.

Printed in U.S.A.